

SPOT CARE



PREMIUM SERVICE AND SUPPORT

Spot is a robust piece of equipment that navigates complicated terrain with unprecedented mobility, allowing you to automate routine inspection tasks and data capture safely, accurately, and frequently. Trust Spot Care to keep your robot up and running at peak performance.

DAMAGE PROTECTION

Protect against accidental damage during routine operation with access to free repairs* from our team of expert technicians.



FREE PART REPLACEMENT

Get ahead of wear and tear with an extra set of Spot treads as well as extra leg, front, and rear panels upon purchase.



QUICK TURNAROUND

Get back to work fast with your Spot equipment repaired or replaced within 10 business days.



EXTENDED COVERAGE WITH SPOT CARE

WHAT'S INCLUDED	ONE YEAR LIMITED WARRANTY	SPOT CARE
Access to the Boston Dynamics Support Center	✓	✓
Software updates for Boston Dynamics equipment	✓	✓
Hardware repairs or replacement due to defects in materials or workmanship	✓	✓
Hardware repairs*, both parts and labor, due to accidental damage		✓
Hardware reliability upgrades at the time of repair or upon request, when available		✓
One-time discount for hardware replacement* due to accidental irreparable damage		✓
Priority response and support with repair or replacement within 10 business days		✓
Repair or replacement domestic shipping (U.S. Only - Customer is responsible for international shipping)		✓
One set of replacement foot treads per term		✓
One set of replacement crash protection panels per term, including set of four leg panels and set of front and rear panels		✓

*Improper use of Spot is not covered under Spot Care. See our [Spot Care Terms and Conditions](#) to see what constitutes improper use.